



ASK A MAINER

DAGGETT BUILDERS, INC.

671 PLEASANT POINT RD. ◦ CUSHING ◦ ME ◦ 04563
(207) 354 - 6177
WWW.ASKAMAINER.COM

PAYMENT & REFUND POLICIES Rev. 8/18/09

EASY BOOKING: Deposit of 30% of the estimate required to schedule services.

EASY PAYMENT: Personal check or Visa and MasterCard by phone. Checks should be made out to AskAMainer c/o Daggett Builders, Inc, 671 Pleasant Point Road, Cushing, ME 04563. All prices are in US dollars.

EASY TERMS: Final balance is due immediately upon satisfactory completion of services.

REFUNDS: ALL SALES FINAL

No refunds for services rendered or for materials purchased at your request. Please contact Crystal Robinson Tel. 207 354 6177 or crystal@askamainer.com if you have any concerns. Your satisfaction is our goal.

1) Credit Card Processing

Please NOTE: We do not process charges online in real time due to the high level of Internet fraud. We only process your credit card upon verification with your bank or issuing Credit Card Company; you may also receive an email from *Ask a Mainer* noting any charge activity or credits to your account.

We accept Visa, MasterCard, American Express and Discover as forms of payment. Each credit card company has established policies and procedures that we as a Merchant (seller) must adhere to. There are responsibilities that you as the "buyer" must adhere to which could include proof that you are in fact "the card holder" by means of reasonable identification (business or other listed telephone number with the credit card company database that we can verify). Please contact American Express @ 1-(800) 528-5200, Discover @ 1-(800) 347-2000, VISA @ 1-(800) 228-1122 or MasterCard @ 1-(800) 826-2181 if you feel like any of our "verification" policies are not in line with their organizational policies. We work hard to prevent FRAUD and if you have received an email from us implying that you have placed an order with *Ask a Mainer* and you in fact have not, please inform us immediately. Please be aware that we make all attempts to verify you as the "real cardmember" prior to processing the charge.

WHAT YOU WANT ◦ ON SCHEDULE ◦ ON BUDGET

CHRISTOPHER ROBINSON * CRYSTAL DAGGETT-ROBINSON



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2) Bill to Address Policy

Our Merchant system is secure and requires that we verify with the issuing bank the "registered billing address" prior to approval or shipment of your order. This is according to documentation determined by the credit card Company that requires us to ship to the verifiable billing address only.

3) Ship to Address Policy

An Alternative ship to address can be established if you wish. In some cases you may have to contact your credit card issuer and add an "Alternative Shipping Address" that can be verified by a merchant such as Data ID. This is an address that allows us upon authorization by the credit card Company to ship to a different address than the registered billing address. Many times you may be traveling and need a product shipped to a hotel or friends - this address must be verifiable in order for us to process your order. This is an accepted process by all credit card Companies, their toll free numbers are in the [Credit Card Processing](#) section of this page.

4) FRAUD

We thank you for your business and hope that you understand that in today's times with the level of Internet credit card fraud approaching billions of dollars in losses, we must adhere to the policies of the issuing credit card Company.

5) Enforcement

We will work with all law enforcement agencies including the FBI, Secret Service and any other department to validate or help in preventing FRAUDULENT use of credit cards and or checks!

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